

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI
On this the 28th day of June 2019
C.G.No:10/2019-20/ Tirupati Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

N.Vidya Sagar,
15/170,
New Colony,
Pakala,
Chittoor- Dist

Complainant

AND

1.Assistant Executive Engineer/O/Pakala
2.Deputy Executive Engineer/Pakala
3.Executive Engineer/O/Tirupati

Respondents

ORDER

1. N. Vidya Sagar resident of D No.15/130 New Colony Pakala presented a complaint before this Forum stating that the is having domestic service Connection No.5411208000527. He is facing low voltage problem for his service connection and he has informed the same to the officers many times. Though they have rectified the problem temporarily again and again the same problem is recurring. Hence requested to rectify the low voltage problem permanently.
2. Respondents No.2 and 3 filed joint written submission stating that the premises was inspected and the low voltage problem of the complainant was rectified . The respondents have also enclosed a letter of the complainant addressed to the respondent No.2 stating that his problem was rectified.
3. Since the grievance of the complainant was resolved by the respondents and the complainant himself has admitted that his grievance was resolved the complaint is disposed off in favour of the complainant.

C.G.No.10/2019-20_Tirupati Circle

DESPATCHED
DATE

h/7

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order

. This order is passed on this, the day of 28th June 2019.

Sd/- Sd/- Sd/- Sd/-
Member (Finance) Member (Technical) Independent Member Chairperson

Forwarded By Order



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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RECEIVED
2019 JUN 28
TIRUPATI